



In addition to the business management software components of your solution, Kissinger can also provide accompanying hardware and networking services. Let Kissinger take responsibility for your entire system, and you'll enjoy the benefits of getting everything from a single source. From adding a new printer to configuring sophisticated network environments, Kissinger has the resources to get the job done right, every time. Services include:

- ▶ **Local Area Network / Wide Area Network Setup and Configuration**
- ▶ **Remote Access Setup and Configuration**
- ▶ **Handheld Device Setup and Configuration**
- ▶ **Network Tuning and Troubleshooting**

“Anytime [our Kissinger consultant] helps me I am more than satisfied.”

—J. Cavanaugh

“I like everyone I deal with there. They are very responsive. A good organization.”

—P. Shuck

“[Kissinger consultants] go above and beyond in helping me. My boss and I both agree that we stand behind the superb service that Kissinger gives. The consultants have always gone out of their way to make me feel that any problems that we have they can resolve. That is piece of mind!!!”

—S. Weinberg

Benefits for New Customers

▶ **Coordinated Implementation Process**

If you are planning to implement a new software system, Kissinger can save you time and money by receiving your new hardware at our facility. If you choose this option, we'll install your software and prepare your system for implementation, all before we arrive on-site, minimizing staff disruptions and reducing travel costs.

Benefits for Existing Customers

▶ **Simplified Support Situations**

It makes good business sense to obtain a total solution from one source for a number of reasons, but a very compelling reason is that it simplifies support situations. When Kissinger handles your software, your hardware, and your network environment, there's only one place to call when questions arise.

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